



## Explanation of Categories

### **Contact Number**

Use this column to number in sequence each interaction with your care receiver, beginning with your first contact and including all interactions of any kind.

### **Date**

Record the date of the contact.

### **Initiated By**

Note who initiated each contact: the Stephen Minister (SM) or the care receiver (CR). Don't use the care receiver's name or initials.

### **Type of Contact**

Note whether you talked in person, by phone, or in some other way.

### **Length of Contact**

Record in minutes the amount of time the contact lasted.

### **Notes**

Write a brief note about the contact—just one or two short phrases to help jog your memory when preparing for check-in statements and in-depth reports. For example, you might briefly note one or more of the following:

- a reason for the contact;
- anything unusual that took place during the contact;
- a special need, concern, question, or issue that was raised;
- an intense feeling you or the care receiver experienced; or
- any change in the care receiver's situation, attitude, feelings, or behavior.

Avoid including any names or details that could easily identify the care receiver.